



Stellenbosch

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forward together
sonke siya phambili
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My undergraduate application to study at Stellenbosch University in 2026

Frequently Asked Questions (FAQs)

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A. MY APPLICATION

1. What are the application dates for Stellenbosch University (SU)?

1 April 2025	Undergraduate academic programme and residence applications open
31 July 2025	Undergraduate academic programme and residence applications close
1 October 2025*	Financial assistance (funding) applications for prospective students open
1 November 2025*	Financial assistance (funding) applications for prospective students close
15 December 2025	Applications for Diploma in Public Accountability (School of Public Leadership) close
26 January 2026	Applications for Advanced Diploma in Public Accountability (School of Public Leadership) close

**Date subject to change.*

2. How do I start my application?

- 2.1 Go to www.maties.com and click on **Applications are open: 1 April – 31 July** on the homepage or follow the steps under the **Apply** button on www.maties.com
- 2.2 Create a profile, sign into the applicant portal with your profile information, complete all compulsory fields, and submit your application.

3. Where can I find more information on the academic programmes that Stellenbosch University offers?

- 3.1 For more information on the University's undergraduate programmes, download the [Undergraduate Prospectus](#), as well as your specific faculty's [Admission and selection requirements](#).
- 3.2 You could also view the information sessions on the University's [Open Day website](#) to learn more.
- 3.3 Alternatively, book a face to face or online advisory session at the Student Recruitment Division: csr@sun.ac.za or 021 808-4709.

4. What if I am already registered for a degree at another institution, but want to apply for admission to an undergraduate programme at Stellenbosch University?

- 4.1 To apply to Stellenbosch University from your current institution, indicate your current activity under **Personal information** as **University/college/technikon** and answer **YES** to the question **Have you studied elsewhere, or are you studying elsewhere?**
- 4.2 Then add your current (and, if applicable, any previous) tertiary study information under **Tertiary studies** and upload your academic record or transcript, or proof of registration for the current year.
- 4.3 **IMPORTANT:** If you fail to provide accurate information on your previous registration and studies — this may result in SU cancelling your admission and/or registration.

5. Where can I track my application status?

Follow the status of your application on the [Applicant portal](#) or www.maties.com. Click on the **Apply** button on the horizontal menu at the top of the webpage and select **Applicant portal** from the drop-down menu.

6. What should I do if I cannot remember the password I chose when I created my profile?

- 6.1 If you forgot the password you chose when signing up, please check your emails from the date you applied. The login credentials would have been sent to you.
- 6.2 If you are still unable to find your password, click on **Forgot password?** on the login page to generate a new password that will be emailed to you.

7. What should I do if my username and password combination does not work?

Applicants must use their specific APP/***** as the username to sign in and the new password, and not their email address. If you receive an invalid credentials error, please select **Forgot password?** to receive a new password via email. Once received, please log in with your specific APP/***** and the new password that was sent.

8. What does it mean when I receive the message: Application has been submitted?

It means that we have received your application, but still need to review your supporting documents and information.

9. What does it mean when I receive the message: Application has been reviewed?

It means that we have processed your application and supporting documents. At this point, your application will start reflecting on the selection list for the faculties to consider.

10. I received a message that one of my documents could not be reviewed. Now what?

Please return to the [Applicant portal](#) and re-load the correct/complete document. If you are unable to upload the document, please send it as an email attachment to our Client Services Centre at info@sun.ac.za. Remember to quote your application ID (e.g., APP/1234567) in the subject line.

11. How do I change my programme selection after I have submitted my application?

You may send your request to our Client Services Centre at info@sun.ac.za. Remember to quote your application ID (e.g., APP/1234567) in the subject line and include the names of the degree programmes, as well as the focal area (if applicable) in your request.

IMPORTANT: Once applications have closed (31 July), the relevant faculty may refuse to consider your request for a programme change. In other words, it is up to the faculty to accommodate or refuse your request to change programmes after the closing date.

B. MY ACADEMIC OFFER

1. I have not heard anything from Stellenbosch University (SU), but I have received offers from other institutions. When can I expect feedback from SU?

1.1 Most applicants will receive their application outcome before the end of September.

- 1.2 If you are waitlisted, you will receive a waitlisting letter, and your application status will remain on **reviewed** until SU can make you a conditional or final offer, or until your application will be marked as **unsuccessful**.
- 1.3 If we make you a conditional or final offer before 30 September, you will have until 30 September to accept or decline the offer, thereafter the offer will expire.
- 1.4 We can still make further offers after 30 September. In that case, you will have THREE (3) days to accept or decline the offer, thereafter the offer will expire.
- 1.5 Most final offers are made at the beginning of the new academic year (in 2026 for the applicants of 2025) after the final grade 12 (or equivalent) results have been released. You will have TWO (2) days to accept this final offer; thereafter the offer will expire.

2. What does it mean to be waitlisted?

- 2.1 When you meet the programme's admission requirements, but we are unable to offer you a place in the programme immediately due to limited programme places; or
- 2.2 When you meet the programme's admission requirements partially and we are unable to offer you a place in the programme immediately as we still require more information to determine whether to admit you or not.
- 2.3 We will contact you directly as soon as we are either able to offer you conditional or final admission to the above programme based on your current results or can confirm that we cannot accommodate you.

3. What is the difference between a conditional and a final offer?

- 3.1 If you apply with your grade 11 results, we may admit you on the condition that you pass your final NSC or equivalent exam, and that your results meet the conditions set for the programme you applied for. This would be a **conditional offer**.
- 3.2 We will make a **final offer** based on your final grade 12 (or equivalent) results released at the beginning of the new academic year (in 2026 for 2025 applicants). You will have TWO (2) days to accept this final offer; thereafter the offer will expire.
- 3.3 If you completed your final school year in a previous year and apply with your grade 12 (or equivalent) results, we will consider you for a **final offer/offers**. You will need to accept one of those offers before the due date specified in our written communication to you. As this will already be a final offer, you will not receive another final offer at the beginning of the new academic year (in 2026 if you applied during 2025).

4. Can I receive multiple offers?

- 4.1 You can apply and be considered for up to three programmes. This means it is possible to receive an offer for more than one of your programme choices.
- 4.2 However, you may accept only ONE offer at any given time.
- 4.3 Conditional offers
 - 4.3.1 If you accept a conditional offer while waiting for the outcome of another programme application, this will have no influence on the other application whatsoever. You will still be considered for the other programme.
 - 4.3.2 Once you receive a conditional offer that you would like to accept, you may decline any other conditional offer that you have accepted up until then.

4.4 Final offers

- 4.4.1 To decline an already accepted final offer in order to accept another offer, contact the relevant [faculty officer/administrator](#) to cancel the offer you have accepted already.

5. **Will I be considered for a final offer?**

- 5.1 If you are in grade 12, we can make a final offer only after your final grade 12 (or equivalent) results have been released in January of the new year (in 2026 for those who applied in 2025). You do not have to upload your final NSC or IEB results. We will receive them directly from the Department of Basic Education.
- 5.2 If you are not a South African citizen or you have completed an international schooling curriculum, please upload your final results to [Undergraduate international applications](#) as soon as you receive them.
- 5.3 If you completed your final school year in a previous year and are applying with your final grade 12 marks, we will consider you for a final offer/offers.

6. **By when must I accept an offer from Stellenbosch University on the Applicant portal?**

- 6.1 You have until 30 September to accept an offer.
- 6.2 If you receive multiple offers, you may accept only one of them.
- 6.3 Conditional offers
 - 6.3.1 If you accept a conditional offer while waiting for the outcome of another programme application, this will have no influence on such other application whatsoever. You will still be considered for the other programme.
 - 6.3.2 Once you receive a conditional offer that you would like to accept, you may decline any other conditional offer that you have accepted up until then.
- 6.4 Final offers
 - 6.4.1 To decline an already accepted final offer in order to accept another offer, contact the relevant [faculty officer/administrator](#) to cancel the offer you have accepted already.
- 6.5 However, you could still receive an offer after 30 September. In this case, you will have THREE (3) days to accept or decline, after which the offer will lapse.

C. **ACCEPTING MY ACADEMIC OFFER**

1. **What should I do to accept my offer and make it official?**

- 1.1 Log in to the [Applicant portal](#) and accept the offer.
- 1.2 Once you have accepted an offer (whether a conditional or a final offer), you will be asked to submit a signed [student contract](#). If we do not receive your signed contract, you will be unable to register in the academic year for which you applied (application in 2025 for 2026).

2. **What if I decline Stellenbosch University's offer, but then change my mind?**

- 2.1 Contact our Client Services Centre at info@sun.ac.za.
- 2.2 The relevant faculty will let you know whether they can still accommodate you.

3. Can I accept more than one offer?

- 3.1 While it is possible to receive more than one offer, you may accept only one at any given time.
- 3.2 Conditional offers
 - 3.2.1 If you accept a conditional offer while waiting for the outcome of another programme application, this will not influence your other applications whatsoever. You will still be considered for the other programme.
 - 3.2.2 Once you receive a conditional offer that you would like to accept, you may decline any other conditional offer that you have accepted up until then.
- 3.3 Final offers
 - 3.3.1 To decline an already accepted final offer in order to accept another offer, contact the relevant [faculty officer/administrator](#) to cancel the offer you have accepted already.
- 3.4 To accept an offer from SU, do so by no later than **30 September**.
- 3.5 However, you can still receive an offer after 30 September. In that case, you will have THREE (3) days to accept or decline, after which the offer will lapse.

D. MY STUDENT CONTRACT

1. Where can I find my Stellenbosch University student contract to sign?

- 1.1 Your [student contract](#) is attached to your offer.
- 1.2 Alternatively, download it from the [Applicant portal](#) or from our website for prospective students, www.maties.com, by selecting **Apply** on the horizontal maroon bar, and then select **Application documents** from the drop-down menu.

2. May I sign my student contract electronically, or must I print, sign and upload it?

- 2.1 Your contract must be signed by hand. Download and print the contract, sign it, and then scan and upload.
- 2.2 Unfortunately, we cannot accept 'typed' signatures, electronic signatures, or a photograph of the signed contract.
- 2.3 Use the Adobe Scan app to scan your student contract, or search for alternative options. Visit the Google Play Store/App Store or Huawei App Gallery on your smartphone.

E. MY NATIONAL BENCHMARK TEST (NBT) RESULTS

1. Must I take the NBTs?

- 1.1 Only School of Tomorrow applicants and those applying to the Faculty of Law must take the NBTs.
- 1.2 If you are applying to the Faculty of Law (BA Law, BCom Law, BAccLLB and the four-year LLB programme), you must complete the NBTs before 31 July in the year of application (in 2025 for the 2026 academic year).
- 1.3 If you are a School of Tomorrow applicant, you must complete the NBTs before the end of September 2025 to enable your discretionary admission by the Stellenbosch University Senate to be finalised in time for registration in 2026.

2. Do I need to submit my NBT results?

No. The Centre for Educational Testing for Access and Placement (based at the University of Cape Town) will send SU your NBT results.

3. Where can I find information on NBT dates and bookings?

Go to www.nbt.ac.za for NBT dates and bookings.

F. MY BURSARY (FUNDING) APPLICATION

1. What are the dates to apply for funding from Stellenbosch University?

SU funding applications for prospective students open on 1 October 2025 and close on 1 November 2025* for the 2026 academic year. Late admissions will be managed on a case-by-case basis.

(*Dates subject to change)

2. Who may apply for funding?

- 2.1 All study applicants who are South African citizens and who received a conditional or final offer from Stellenbosch University may apply.
- 2.2 Since the University's financial resources are limited, funding is allocated based on financial need (household financial circumstances) and academic merit (the applicant's potential to study successfully).

3. What funding does Stellenbosch University offer?

We offer a range of mostly partial-cost bursaries. For details, consult the [Bursary Yearbook](#) and review the **Types of funding** tab on the [Centre for Undergraduate Bursaries & Loans \(CUBL\) website](#).

4. Which documents will I need to provide when applying for funding?

- 4.1 You will need to provide various documents to support your application for funding from Stellenbosch University. Please see the table below for a summary of the support documents you will need to submit, depending on your personal, family and financial circumstances. All applicants must complete the [Consent Form](#), signed by all parties.
- 4.2 Note that all supporting documents should be clearly labelled and uploaded as a PDF. A file may not exceed 2 MB.
- 4.3 All documents submitted as proof of income will be verified by a third party.

<p>STUDENT'S PERSONAL INFORMATION:</p> <ul style="list-style-type: none"> • Certified copy of ID • Medical certificate (if you have a disability) or SASSA • One-page CV summary, including any leadership roles, sport achievements and other awards • Latest academic record if you are currently studying at another university 	<p>INFORMATION OF PARENT(S) OR LEGAL GUARDIAN(S) for each parent/legal guardian:</p> <ul style="list-style-type: none"> • Death certificate if deceased • Certified copy of ID • Proof of income and monthly income before tax (salary slip/ITA34/affidavit of informal employment type and income), or unemployment (affidavit/retrenchment letter/UIF letter), or child support (maintenance agreement), or pension/ SASSA (letter from bank/bank statement)
<p>FAMILY INFORMATION:</p> <ul style="list-style-type: none"> • Marital status of parent(s)/legal guardian(s): if separated, divorced or estranged, proof of separation, divorce (divorce decree) or estrangement, and maintenance agreement, if applicable. • Proof of university registration of any siblings, for up to three siblings only. 	<p>SPOUSE INFORMATION (if applicant is married/widowed)</p> <ul style="list-style-type: none"> • Death certificate if deceased • Certified copy of ID • Proof of income and monthly income before tax (salary slip/ITA34/affidavit of informal employment type and income), or unemployment (affidavit/retrenchment letter/UIF letter), or child support (maintenance agreement), or pension/ SASSA (letter from bank/bank statement)
<p>Plus, the Consent Form signed by all parties.</p>	

5. How do I apply for funding?

As a prospective student, once you have accepted your conditional or final offer, you will receive an email from the Centre for Undergraduate Bursaries and Loans (CUBL) which will include details on how to apply for funding. All applications are online, and you will need your application ID (e.g., APP/1234567) to access the portal. In the interim, more information is available on the [Centre for Undergraduate Bursaries & Loans \(CUBL\)](#) website, under the [Application Process](#) tab.

6. When will I be informed of the outcome of my funding application?

All **fully completed applications** will be considered after the closing date. Allocations of bursaries to students who have applied timeously are finalised by year-end. The Centre for Undergraduate Bursaries and Loans (CUBL) thereafter informs each applicant in writing of the outcome of their application.

7. How do I apply to the National Student Financial Aid Scheme (NSFAS)?

- 7.1 NSFAS funds first-time entering (FTEN) students at public universities.
- 7.2 All applicants from households with a gross income (total income before tax) below R350 000 per year may be considered for a bursary from NSFAS; for a student living with a disability, the gross household income must not be more than R600 000 per year.
- 7.3 Applications are online via the NSFAS website, and usually open in late November and close end of January the following year. You will need to set up a [myNSFAS](#) account to apply. We recommend that you visit the official NSFAS website regularly for updates: www.nsfas.org.za.
- 7.4 Stellenbosch University does not manage the application nor selection process for NSFAS. We only help administer bursary disbursements (payments of select allowances) to successful applicants, as instructed by government.

8. Whom can I contact if I have more questions about SU funding?

You are welcome to contact our Client Services Centre on 021 808 9111 or [log a ticket on our service desk portal](#). Remember to include your APP/***** in the subject line, for example, APP/1234567 / 2026 SU funding query. After registration at the beginning of the new academic year, you should use your student number instead of your application ID.

G. MY STUDENT ACCOMMODATION

1. Does my academic offer include an accommodation offer?

Accommodation is not included in your academic offer. You are responsible to secure your own accommodation, at your own cost, before you arrive on campus and register. Visit <https://www.sun.ac.za/english/maties> for more information on residence and private accredited accommodation.

2. How does the timeline for residence placement work?

- 2.1 Offers for placement in a Stellenbosch University residence will be issued on an ongoing basis up until the end of October of the application year (October 2025 for 2026).
- 2.2 If you have not been allocated a place in residence by the end of October, it will be confirmed via email and you will be referred to the [private accommodation webpage](#) and residence waiting list.

3. How do I accept a place in residence if I am offered one?

- 3.1 If you have been offered a place in a Stellenbosch University residence on the Stellenbosch campus, you will receive an offer letter requesting you to accept and pay an acceptance fee of R5 100 within THIRTY calendar days.
- 3.2 The payment of the acceptance amount confirms that you have accepted the place in residence, the terms of the placement policy, the management guidelines, as well as the terms and conditions that are sent to you along with the offer letter (and are published on <https://www.sun.ac.za/english/maties>).
- 3.3 If we have not received your acceptance fee by the due date, your residence offer will expire.
 - 3.3.1 Based on the socio-economic information you provided with your programme application to Stellenbosch University, the acceptance amount could be waived, or you could be requested to pay a reduced acceptance amount of R500 within THIRTY calendar days (FIVE calendar days for Tygerberg campus residences), to secure your place in a residence.
 - 3.3.2 To be considered for an exemption from the acceptance amount based on financial need, you may submit a motivation with supporting documents by sending an email to info@sun.ac.za for the attention of the Student Accommodation Office.
 - 3.3.3 The acceptance amount may also be waived if you receive financial assistance due to financial need. Please send proof of your bursary to info@sun.ac.za

4 If my application for residence placement is unsuccessful, how do I request to be reconsidered?

- 4.1 If you have not been allocated to a residence but still wish to be considered in case of any cancellations, you can register on the waiting list. To do so, follow these steps:
 - a) Visit student.sun.ac.za
 - b) Click on the **Waiting List** option
- 4.2 The waiting list registration will be available starting **01 November 2025** (for the 2026 academic year) through your **Applicant Portal**
- 4.3 Please keep in mind that a place in residence or in the residence of your choice is limited at this late stage (November in the year of application). Considering private accommodation options is strongly recommended. Visit the [website for private accommodation](#) for more information.

H. FURTHER ENQUIRIES

- Please contact our Client Services Centre on 021 808 9111 or info@sun.ac.za for any further enquiries.
- Also make use of our WhatsApp chatbot on 061 729 8858.
- Please include both your application ID (APP/1234567) and student number (once allocated during the registration process early in the academic year) in all communication.
- We aim to answer all email enquiries within three (3) working days.

I. USEFUL LINKS

- [How to apply?](#)
- [Undergraduate prospectus 2026](#)
- <https://www.sun.ac.za/english/maties/Pages/default.aspx>
- [Accommodation](#)
- [Bursaries and loans](#)
- [Faculty and general yearbooks](#)

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