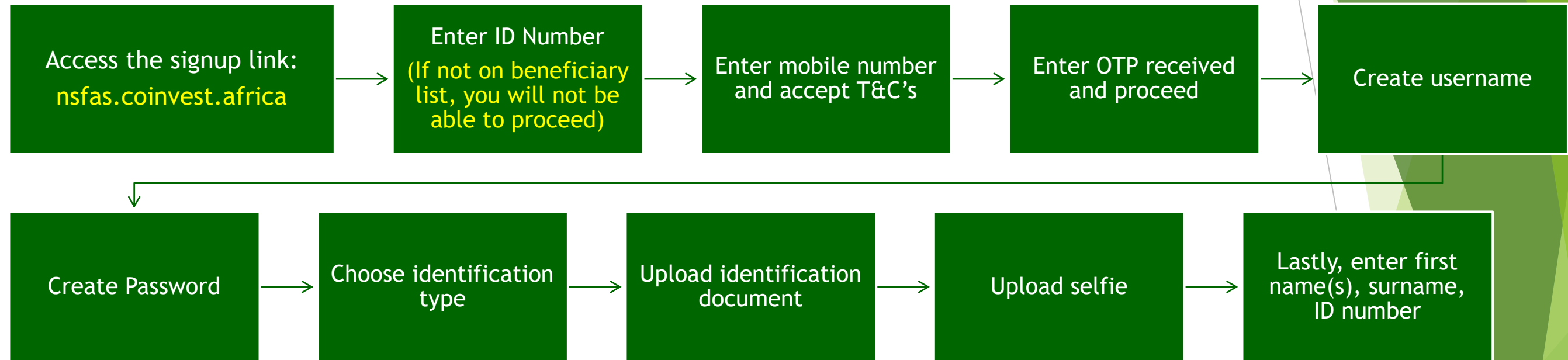


## ONBOARDING PROCESS

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## 2. ONBOARDING PROCESS



**Helpdesk Support: 0800 014 551**  
**Email: [nsfas@coinvest.africa](mailto:nsfas@coinvest.africa)**

## 2.1 ONBOARDING PROCESS (Continued)

Enter ID Number

(If not on beneficiary list, you will not be able to proceed)

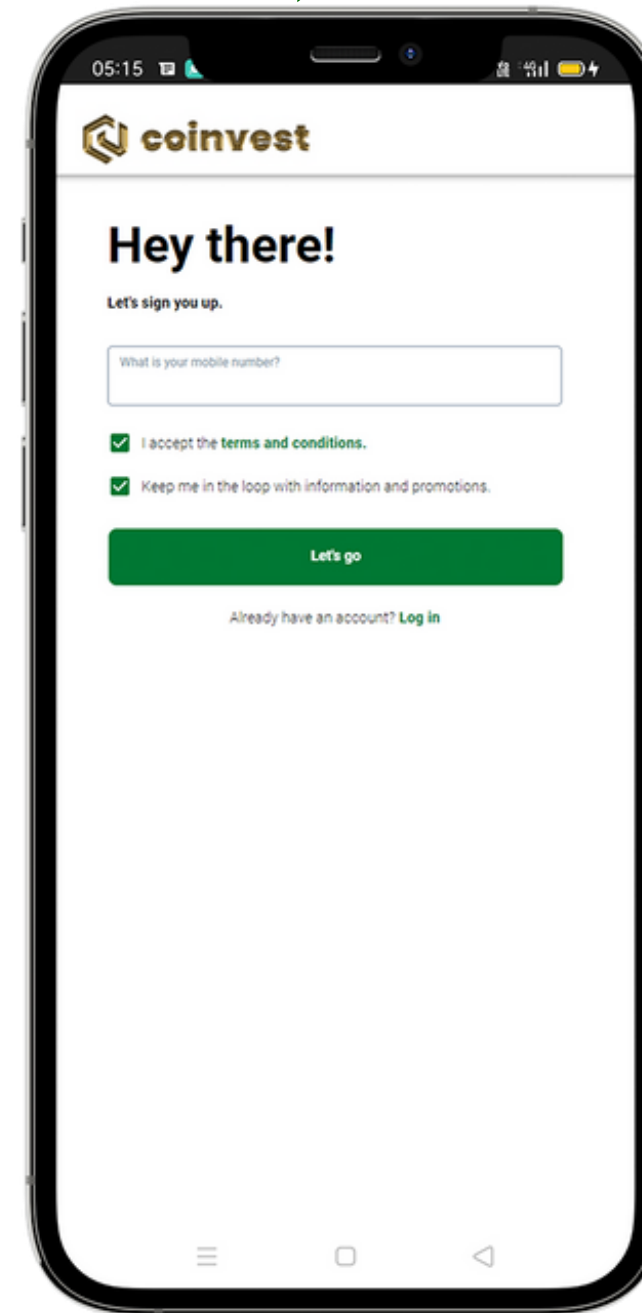
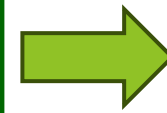
Click “Next” button to proceed.

A smartphone screen displaying the Coinvest onboarding process. The screen shows the Coinvest logo at the top, followed by the text "Hey there!" and "Let's confirm your identity." Below this is a text input field with the placeholder "What is your ID number?". There are two checkboxes: "I accept the terms and conditions." and "Keep me in the loop with information and promotions." A green "Next" button is located below the checkboxes. At the bottom, there is a link that says "Already have an account? Log in".

## 2.2 ONBOARDING PROCESS (Continued)

Enter mobile number  
and accept T&C's.

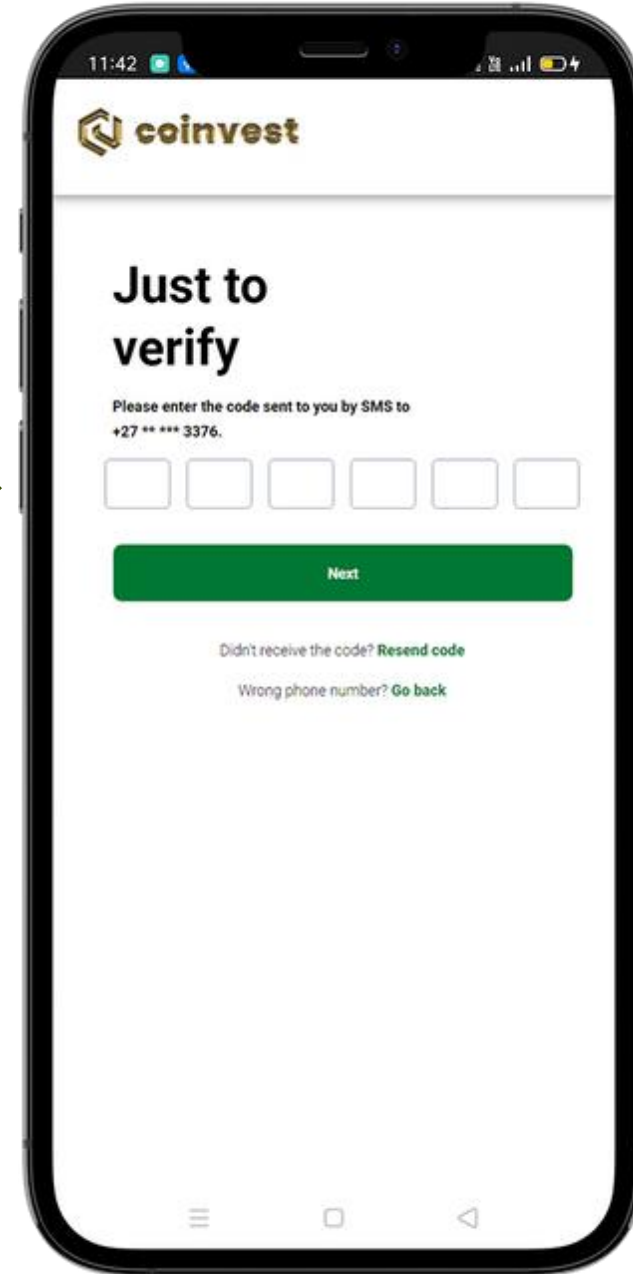
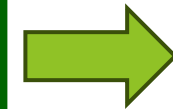
Click "Next" button to proceed.



## 2.3 ONBOARDING PROCESS (Continued)

Enter OTP received and proceed

Click “Next” button to proceed.

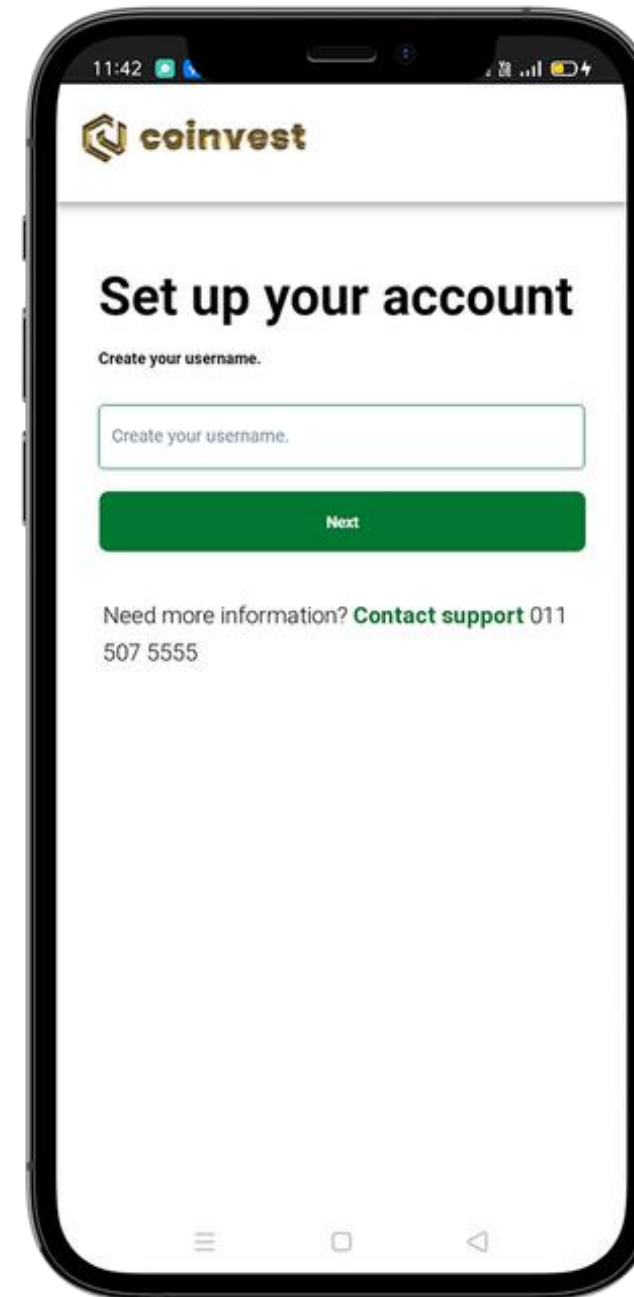


## 2.3 ONBOARDING PROCESS (Continued)

Create username.

(It is recommended that you use your ID Number for ease of remembering and uniqueness.)

Click “Next” button to proceed.

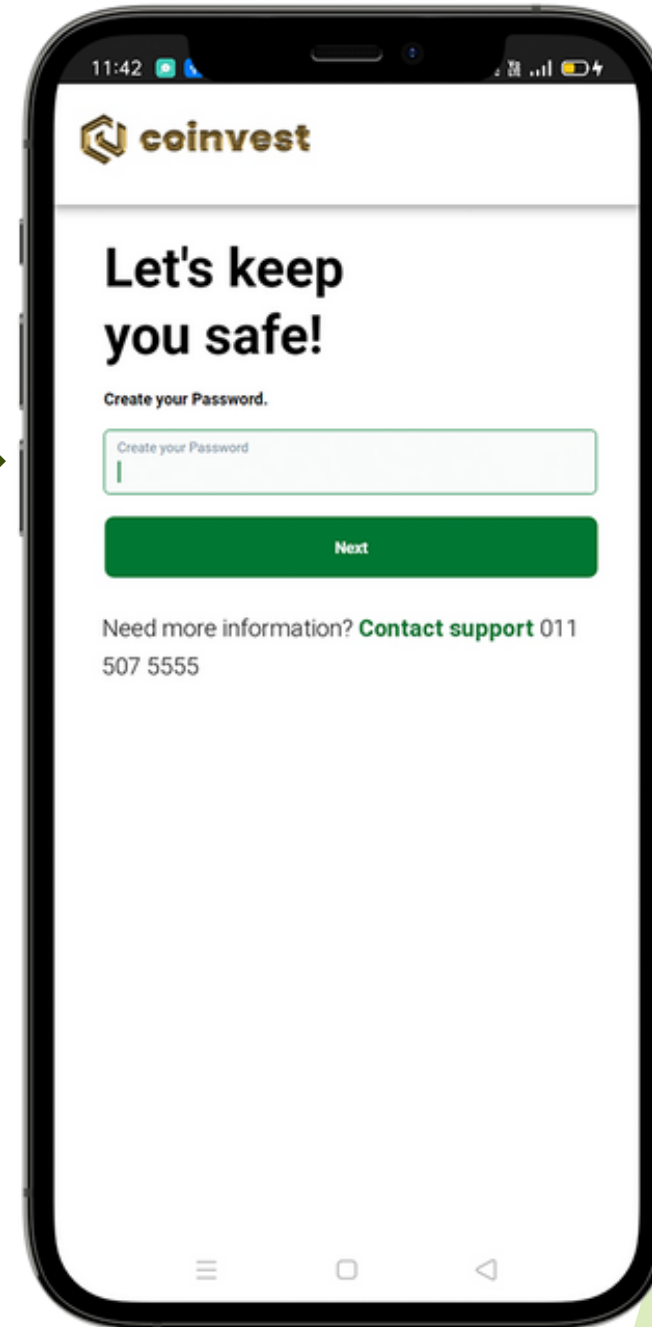


## 2.3 ONBOARDING PROCESS (Continued)

Create password.

(It is recommended that you create a strong password.)

Click “Next” button to proceed.

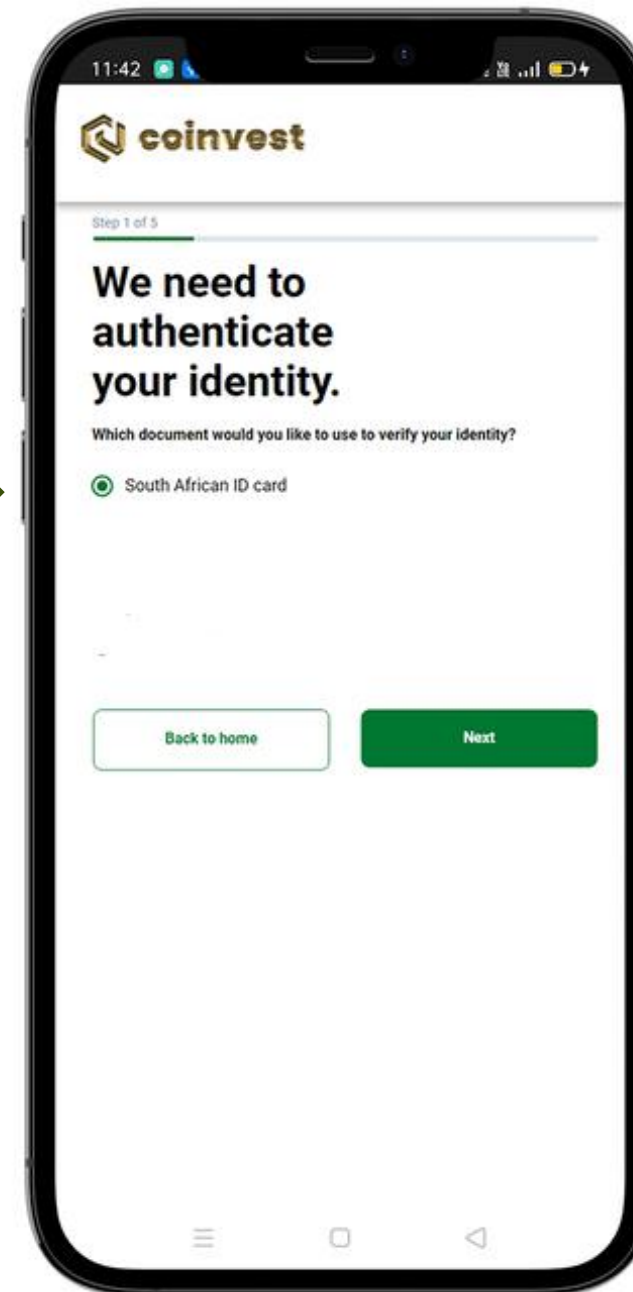


## 2.3 ONBOARDING PROCESS (Continued)

Select Type of Identification.

- ✓ Green barcode ID
- ✓ Card ID

Click “Next” button to proceed.

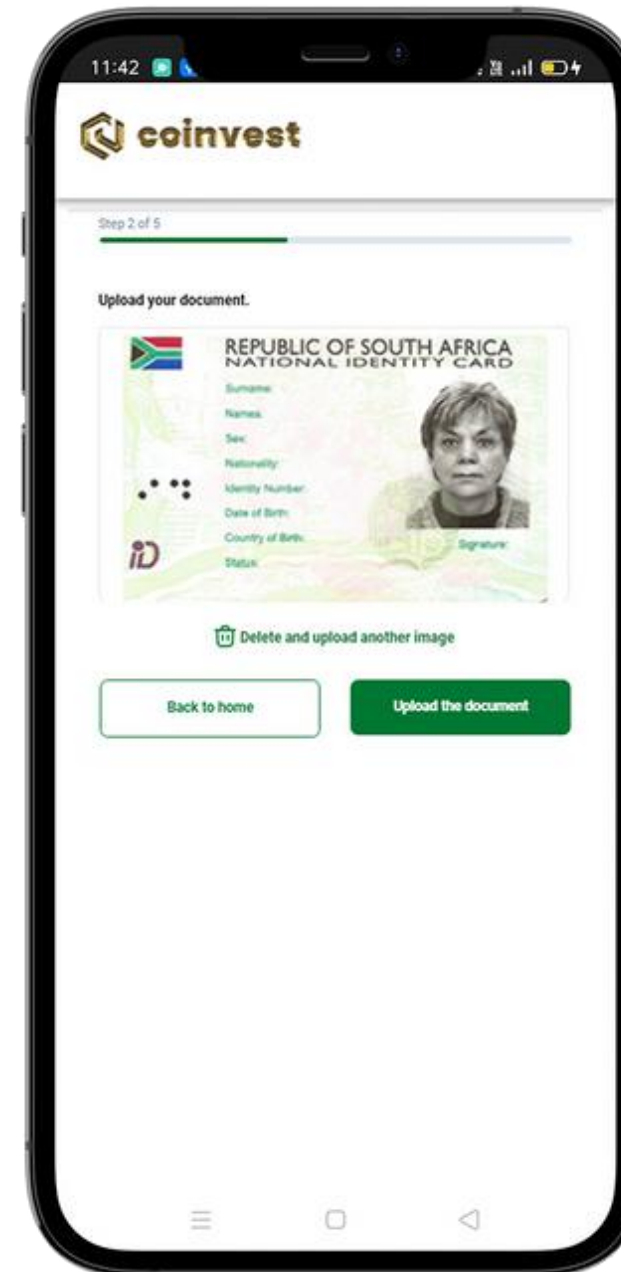




## 2.3 ONBOARDING PROCESS (Continued)

Upload Type of Identification selected.

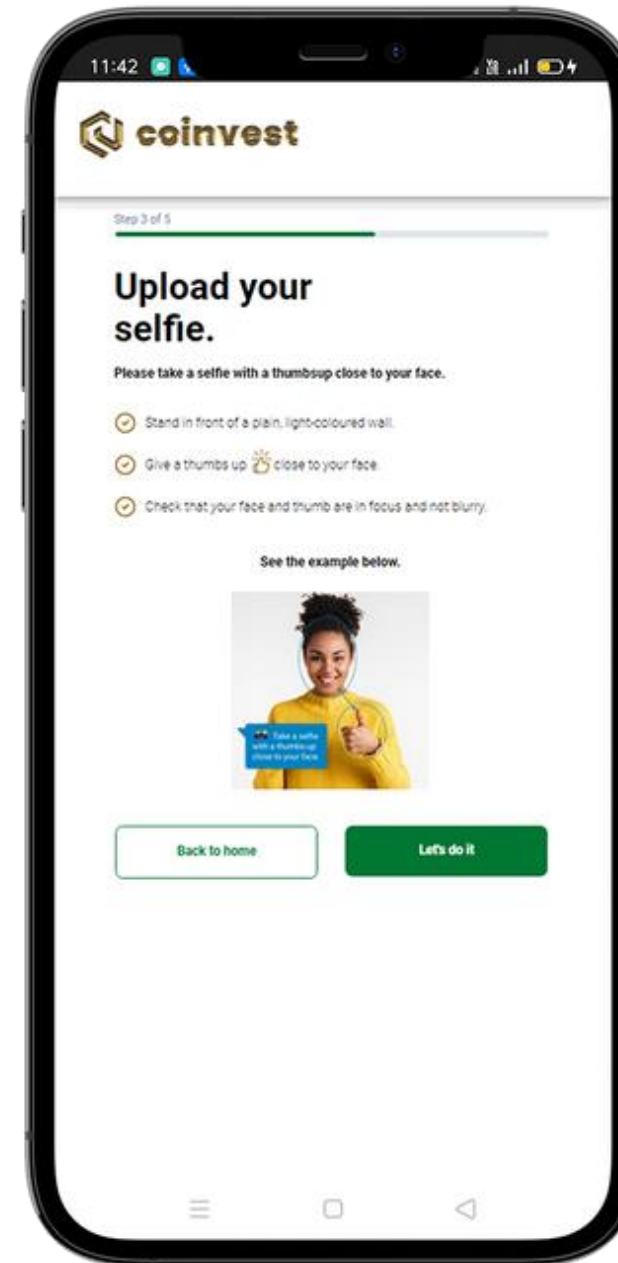
Click “Upload document” button to proceed.



## 2.3 ONBOARDING PROCESS (Continued)

Take a Selfie of yourself  
as illustrated

Click “Lets go” button to proceed.



## 2.3 ONBOARDING PROCESS (Continued)

Enter your details

Click “Done” button to proceed.

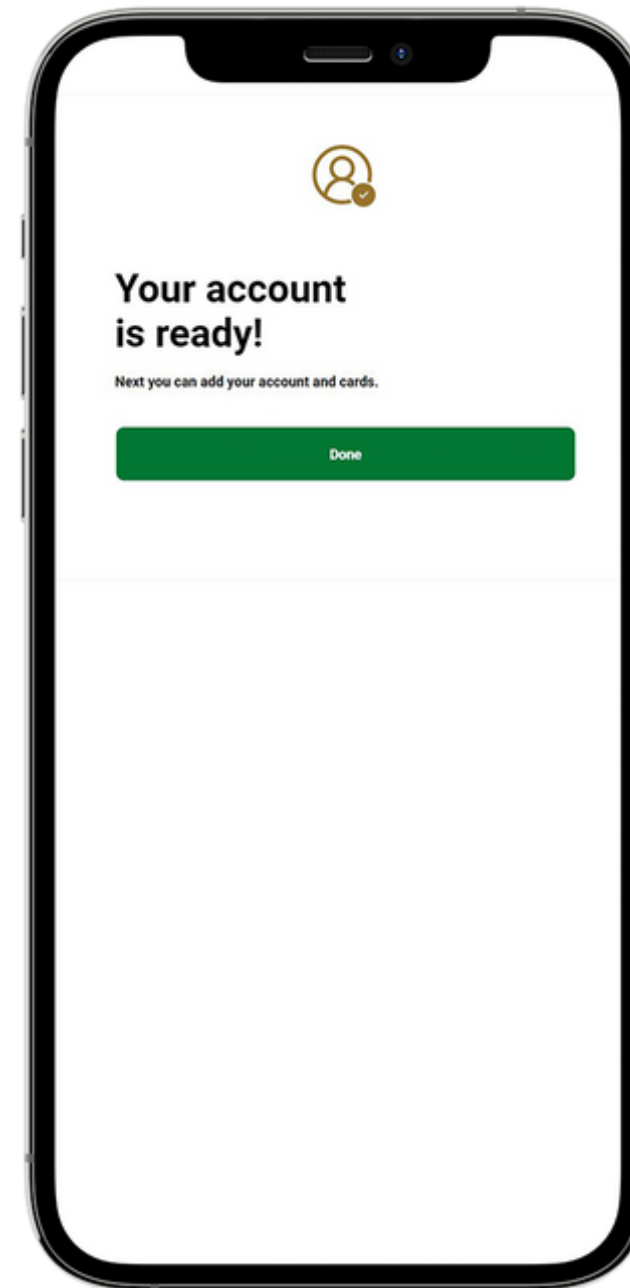


The image shows a smartphone screen displaying a verification form. At the top, there is a back arrow and the text "Step 4 of 5". The main heading is "Almost done with your verification!". Below this, it says "Please complete the following personal information." The form consists of several input fields: "Your title" (a dropdown menu), "Your first name(s) as on your ID", "Your surname as on your ID", "Your identity number", "Your student number", "Select the type of institution" (a dropdown menu), and "Select your institution" (a dropdown menu). At the bottom of the form is a green button labeled "Done".

## 2.3 ONBOARDING PROCESS (Continued)

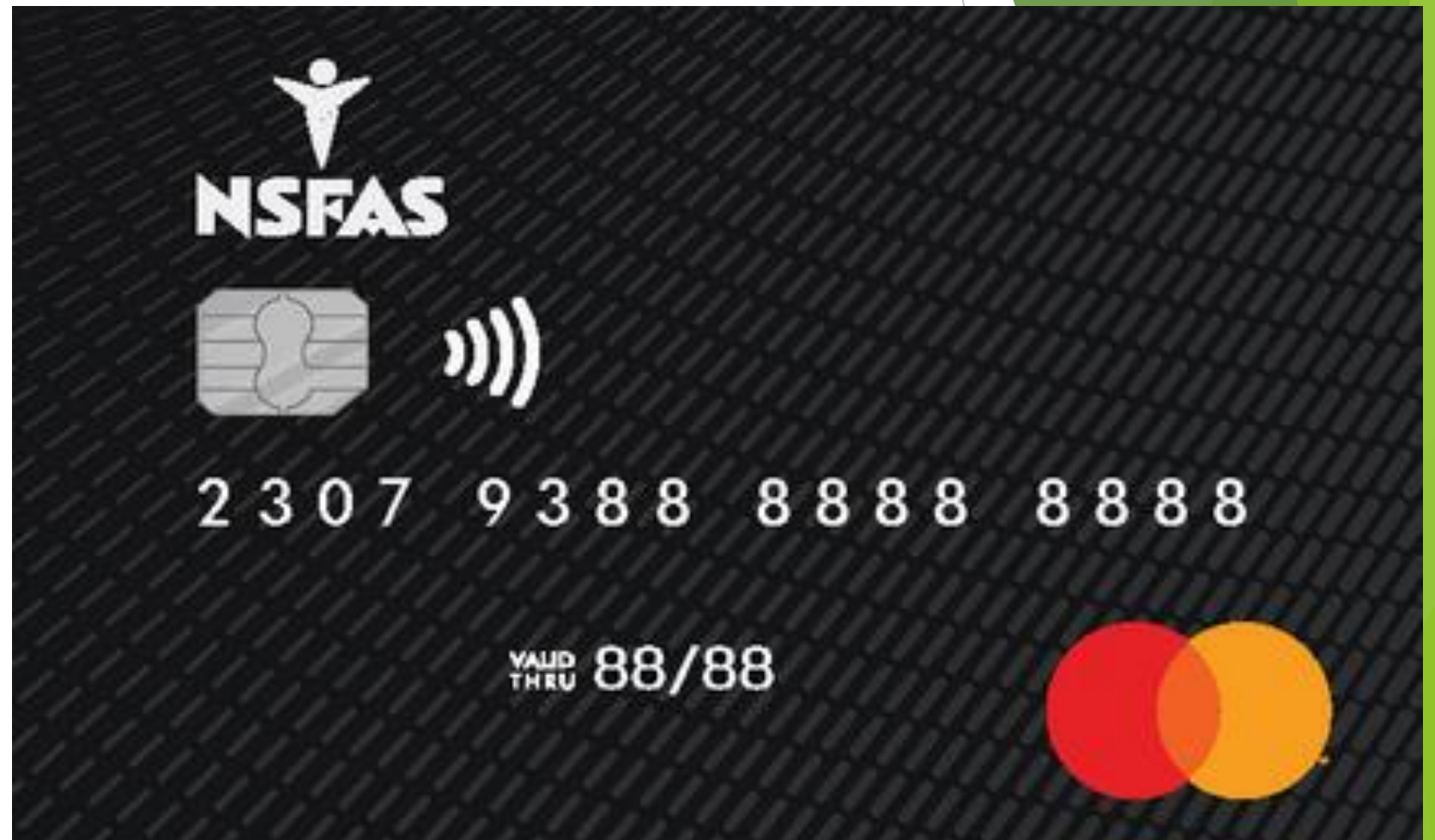
Congratulation!!!.

Your account is  
ready



## 2.3 ONBOARDING PROCESS (Continued)

Collect your card at nearest campus from the Coinvest Agent.



# 3. SUPPORT CONTACT DETAILS

All students who have queries on the system or onboarding, can call and/or email Coinvest Africa at:



Phone: 011 507 5555  
Toll-free: 0800 014 551 (Toll-free)  
Email: [nsfas@coinvest.africa](mailto:nsfas@coinvest.africa)

Direct URL for Query Submission

Submission URL: <https://admin.coinvest.africa/index.php?module=ext/public/form&id=1>

THANK YOU!!!